





### Letter From the President & CEO

Love the Lord your God with all your heart and with all your soul and with all your strength and with all your mind and love your neighbor as yourself. Luke 10:27

Love. In the English language, this single word can have many different meanings. In Greek, however, love goes by many names. There's a name for familial love – the love of a parent for their child or the love of close friends. A name for romantic love, playful love and enduring love. There's also a name for sacrificial, unconditional love – agape. This is a love that comes from God. It's the kind of love that we strive to model at Medical Teams as we address the critical health needs of people in crisis.

I know that people like you share this deep love and compassion for our neighbors who are hurting. It's why you use your skills in our warehouse sorting medical supplies. It's why you share your treasure so that someone else can experience healing. And it's why you give of your time praying for people you've never met. Please know that every minute, every dollar and every prayer matters.

Inside this annual report, you'll see exactly why your love matters. You'll meet people who have been touched because of your love. People like Ibrahim, a young refugee boy living with diabetes. People like Jean-Claude, who was worried he would die from COVID-19. And people like Eliza, who nearly lost her life from preeclampsia while she was pregnant.

Thank you for your generosity. Thank you for practicing a love that is courageous, sacrificial and inclusive. Thank you for answering the call to love your neighbor.

Gratefully,

Martha Holley Newsome President & CEO

### Ibrahim

Ibrahim is four years old and lives with diabetes. Your compassionate support provided health care at a critical time. What's more, you helped lift a burden of worry for his mother.

Ibrahim's mother, Wafaa, is from Syria. One summer night in 2009, bombs were dropped on her and her husband's neighborhood. Many of their neighbors died. It was then that they realized they had no choice but to leave home. They fled to Lebanon with their two children. Sadly, just a few months later, their six-monthold baby, who had diabetes, passed away.

In the years since arriving in Lebanon, Wafaa has lost five children. She has two living daughters and a son, Ibrahim. Two years ago, Ibrahim was diagnosed with diabetes. It's easy to imagine the fear Wafaa felt when she learned of his diagnosis after losing her other children. The informal settlement where they lived was far from medical care. Wafaa couldn't afford the glucose strips needed to monitor Ibrahim's blood glucose levels.

It was in this moment of anguish that Wafaa's relatives told her about Medical Teams. They told her about the volunteers in their community who helped people access medical care. After hearing about this support, Wafaa decided to move her family to a settlement where Medical Teams works.

Now, Wafaa feels more at peace about her son's diabetes. "Having a community health worker in the community helped me with my child's health specifically," she says. "I don't worry anymore about transportation in the middle of the night seeking an open health facility when I feel my child is not doing well."



Not only does the volunteer help Wafaa get Ibrahim to urgent medical care, but they also provide testing strips to monitor his blood glucose level. The volunteer has taught Wafaa how to use portion size with food to help manage his diabetes. This is important because dietary options in the settlement are limited.

Now that Ibrahim's health is better, Wafaa can dream about his future. "I hope that one day I can leave this place and return home," she says. "I want to give my Ibrahim everything I can and make his future as good as it can be."

Thank you for caring for people like Ibrahim and Wafaa. Your support not only provided lifesaving care but also hope for a young mother living far from home.

Our Calling

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Daring to love like Jesus, we boldly break barriers to health and restore wholeness in a hurting world.

# Thank You

Your compassionate support provided health care for more than 3 million people in 18 countries. You've brought hope and healing to people around the world.

# COVID-19 Response

When it became clear that COVID-19 was going to be serious and widespread, Medical Teams brought its best to the fight, thanks to your support.

Last year, you helped provide screening and testing for at-risk populations in the Pacific Northwest. Globally, our teams performed 1.27 million screenings. When vaccines became available in the U.S., we pivoted our Mobile Clinics to administer shots to 13,386 people. And in places like Bangladesh and Uganda, you helped build and staff isolation and treatment centers so refugees with COVID-19 could receive treatment.

Delivering critical health messaging has always been a core part of Medical Teams' work, and it has been even more important during the pandemic. Thanks to your generosity, we trained

Community Health Workers – trusted sources of information in their communities – to share prevention messaging and tell their neighbors about the importance and safety of COVID-19 vaccines.







#### You helped Jean Claude survive COVID-19.

"Was I going to live or die?" That was the question on Jean Claude's mind when he was diagnosed with COVID-19 at Mukondo Health Center in Uganda. His family wasn't allowed to visit him, and he was scared he would never see them again.

Jean Claude has been a refugee for over twenty years. He fled his home country of Rwanda in 2000 when violence erupted. He survived the difficult journey to Uganda but now faced the threat of this deadly virus.

At first, he thought he was sick with malaria, but when he developed a dry cough that wouldn't go away, his wife, Erina, suspected COVID-19. He became too weak to eat, walk and even sit upright. His condition was very serious, but he was frightened to go the health center. He worried he would be locked away and would die without seeing his loved ones.

After Medical Teams staff confirmed his diagnosis, Jean Claude was rushed by ambulance to another health clinic for isolation and treatment. The staff and clinic were there thanks to your incredible generosity.

The health care workers went to work right away, treating Jean Claude and testing his wife. They received loving and life-saving care. The health workers educated them on how the virus spreads and how to protect themselves and others.



"When I saw my condition improve, I was very happy. Some other people I was in the unit with did not make it, which means I am blessed to be alive."

Thank you for making space in your heart for Jean Claude. The treatment, care and education you provided helped save him and people in his community.

> "When I saw my condition improve, I was very happy."

# Refugee Crisis

Imagine the chaos of frantically gathering your family and running. Hoping you're not caught before you reach safety. People forced from home have survived so much. It is unacceptable that they should get to safety only to die from a treatable illness.

In refugee camps, crowded conditions, poor sanitation and inaccessible health care can quickly escalate into outbreaks and staggering levels of suffering. Particularly in places where health systems were already weak, refugee crises can create a serious lack of care.

Like Jesus, you help welcome the sick, the injured and the afraid. You provide loving care to prevent and treat deadly illnesses. Because of you, families are spared more suffering and loss. You also empower refugees with health knowledge that they can share with their neighbors.





# Gloviangela

#### You provided essential care for Gloriangela and her baby.

Pregnancy is a time of joy but also anxiety for many mothers. Knowing that your baby is healthy and growing can impact both mother and baby's well-being.

Gloriangela was worried when she became pregnant. She couldn't afford the prenatal care she knew was important for her baby.

In her home country of Venezuela, Gloriangela's life had been comfortable. She lived with her parents and was studying for her degree. They had enough food and their own home. When the economic situation deteriorated, what her father earned in a month couldn't even buy a week's worth of food. They had to leave.

Life in Colombia was only slightly better. Jobs were hard to find, and the exams and ultrasounds Gloriangela needed were too expensive. She didn't know where to turn.

Thankfully, because of you, Medical Teams was working in Colombia, providing health care to migrant mothers like Gloriangela. She received the exams, blood tests and visits with a doctor she needed to make sure she and her baby were healthy.



She feels relieved knowing that care is available. "I feel lucky because I don't have the resources to pay for everything a pregnancy needs...I am happy because I no longer am concerned about health care for my pregnancy."

Your compassionate giving brought hope to Gloriangela; thank you for acting out God's love for every person.

> "I am happy because I no longer am concerned about health care for my pregnancy."

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### Disasaster Response

Some of the worst disasters in the world today are man-made. In places where displaced groups of people settle, there can be an immense need for medical care. Often, there are far too few clinics, doctors and medicine. That's why your support is so important. Your help provides life-saving care in places where health care systems are overwhelmed.

Natural disasters also wreak havoc. Your generosity brings healing amid devastation. Last year, you helped send aid to survivors of Hurricane Eta, the Haiti earthquake and the devastating fires in Bangladesh. You sent hygiene kits with items like antiseptic wipes, soap, toothbrushes and toothpaste. Although these supplies seem basic, they are crucial for preventing the spread of disease and helping survivors stay healthy – especially during a global pandemic.





Partnership with Food for the Hungry / Photos by Ricardo Emmanuel Michel

Luisa

#### Because of you, Luisa was reminded that she is not alone.

After losing her husband in a landslide, Luisa received some small but meaningful comforts because you cared.

In November 2020, Hurricane Eta struck Central America. Heavy rains caused flooding and landslides. One of those landslides happened in a town called El Queja. Around 100 people were killed or went missing. Luisa and her family were some of the survivors.

Luisa lost her husband, home and pets in the landslide. Now, she is alone with her 11 children. After so much loss, a small bit of hope came in the form of care that you helped provide. Luisa and her family received hygiene kits with soap, shampoo, toothpaste, toothbrushes, hair combs and masks. After losing everything, these small comforts meant a lot to Luisa.

In addition to supporting the health needs of her family, Luisa's suffering was met with hope through the prayers of the Medical Teams staff and the sharing of Psalm 27:10 "Even if my mother and father leave me, the Lord will take me in."



Luisa is clinging to her faith while experiencing great suffering because she knows she is wholly seen by a God who suffers with her and brings her peace.

When Luisa received the basic supplies and prayers, she was comforted. She was reminded she is not forgotten or alone—there are people like you who care about her.

> "Even if my mother and father leave me, the Lord will take me in."

# Mothers & Children

In the places where we work, mothers and children are the most vulnerable to disease and death. Childbirth is often a matter of life and death. Babies struggle to gain weight without the right nutrition. Pneumonia and malaria kill countless children before they reach their fifth birthday.

Your support relieves the suffering of mothers and children. You provide the sterile supplies necessary for a safe birth. You equip nurses and doctors with training to effectively treat infectious disease. You help deliver information on breastfeeding, hygiene and disease prevention to keep families healthy.







#### Your support provided life-saving medication for Eliza.

Eliza is a Congolese refugee living in Nyarugusu refugee camp in Tanzania. She had to leave her home in the Democratic Republic of Congo when war broke out. Before being forced from home, Eliza worked in the gold business. Overnight, she lost her home and job.

Living in the refugee camp was not easy but thanks to your support, Eliza had access to medical care. When she became pregnant, she was able to go to a nearby Medical Teams clinic for prenatal care. Eliza came to know and trust the medical staff. She knew she could turn to them if a complication arose.

And in her third trimester, a complication did occur. Suddenly, Eliza had swelling in her legs and face. Her heart was beating fast, and she felt weak. She was scared about what these signs could mean for her and her baby.

Thankfully, because Eliza had been receiving regular care at the clinic, she knew where to turn.

At the clinic, she was diagnosed with preeclampsia, a condition that causes high blood pressure. It can be a serious – even fatal – condition for the mother and baby. The medical staff quickly admitted Eliza for treatment.

Because of your compassion, doctors had the medication they needed to manage her high blood pressure until she was ready to deliver. When it was time to deliver, Medical Teams clinic staff referred her to a hospital where she gave birth to a baby girl by C-section.



Eliza and her baby are healthy thanks to the critical medical care that you helped provide. Eliza is grateful for the life-saving care she received. "I wonder where I would be if not assisted by the Medical Teams International health clinic," she said.

Thank you for turning what could have been a tragedy into a moment of joy and hope for Eliza and her baby girl.

"I wonder where I would be if not assisted by the Medical Teams International health clinic."

# U.S. Programs

For people across the Pacific Northwest, tooth pain is a cause for dread. Cost and access prevent many from getting to a dentist. Untreated, oral disease can lead to other health problems that affect a person's quality of life.

Your support helps Medical Teams' Mobile Clinic vans go to places where people need urgent help. Volunteer dentists, hygienists and assistants treat each patient with exceptional care. Basic medical screenings and referrals help people find treatment for health concerns like high blood pressure and diabetes. Patients leave the vans comforted knowing free dental care is near.







#### With your help, Patrice was relieved of his dental pain.

As a recent transplant from California, Patrice's health insurance hadn't kicked in when he visited the Medical Teams Mobile Clinic in Gresham, Oregon. He had been having excruciating dental pain for months but couldn't afford treatment on his own.

He had to wait until a clinic was held close to where he lives so that he could walk or take public transportation to reach it. It was a long, painful wait.

Years of little to no dental treatment had left Patrice's teeth in poor shape. He eventually would need dentures.

The caring team at the Mobile Clinic took X-rays to evaluate Patrice's dental health. The volunteer dentist removed three teeth, relieving the worst of his pain.

He is grateful for the free, quality care he received; it was critical for his physical and mental health. "To the funders—thank you. It would be really hard for someone in my situation to get help for this right now, especially with the pandemic."

For Patrice, your gift provided relief from pain when it seemed out of reach. Your generosity restored his spirit and his health — thank you.



#### Your gift provided relief from pain when it seemed out of reach.

# Your Love in Action



#### COVID-19

More than 2 million household visits conducted to share COVID-19 prevention messaging



# Malnutrition 743,918 children screened for malnutrition

#### **Medical Supplies**

More than \$14.8 million in medicines and supplies shipped to help more than 809,000 people







#### **US Programs**

55,028 adults and children received dental and medical care services in the U.S.



### Life-Saving Care

Over 3 million people in crisis received life-saving health care

#### Volunteers

951 volunteers mobilized to help people in crisis



# Your Gifts Are at Work Avound the World

Last year, refugee families torn apart by conflict, mothers and children sickened by preventable diseases, survivors of deadly hurricanes – people who had lost everything – were given the critical medical care needed to survive. With your gifts, Medical Teams International was able to act and to heal, sharing God's love with His most vulnerable children.



Bangladesh

Thanks to you, 56,636 Rohingya refugees were served through visits from Community Health Workers and primary health care consultations in 2021.



This year, you helped deliver life-saving medical care to more than 60,600 Venezuelan migrants in Colombia, including prenatal and postnatal care for women and children.



Your gene osity alped provide life-saving medical care and reental ealth services to 78,000 displaced and condict a fee ed people.



#### Guatemala

This year, more than 11,346 people in Guatemala were served. You sent medical equipment and supplies to support clinics and helped launch awareness sessions for COVID-19 vaccines.





With your help, Community Health Workers reached more than 43,635 refugees with critical health messaging.\*



Photo by Joost Bastmeijer

You helped establish the Um Rakuba Refugee Camp health clinic that served 9,476 vulnerable Ethiopians and Sudanese with urgent medical needs.

#### Tana а

Your gift made a life-changing difference this year. Because of vou, 212,841 primary health care consultation were provided to people in crisis and 5,922 babies were safely delivered.



With your help, 658,074 children were screened for malnutrition and 28,969 births were attended by trained health care professionals.



In 2021, you helped provide dental care for people in pain and eased the burden on hospital emergency rooms. Over 10,000 people were screened or tested for COVID-19 in Oregon and Washington.

# Medical Supplies

Sometimes just being able to get to a clinic or hospital isn't enough. In many places, doctors, nurses and midwives lack basic medical supplies to care for their patients. If a hospital doesn't have IV supplies or a surgeon doesn't have sterile equipment, lives are put at risk.

Your support helps fill this gap by shipping medical supplies that prevent infection and keep people healthy. With the help of a team of volunteers, donated medical supplies are sorted, packed and shipped. Because of you, health facilities here and around the world are equipped to save lives.







### Florance and Thiery

#### You made sure Thiery received life-saving treatment.

Florance was terrified when her eight-yearold son, Thiery, became seriously ill. He had a high fever, and his eyes, fingers and legs were swollen. She had tried to treat him at home, but his condition had only worsened.

She was desperate for help. And because you dared to love like Jesus, that help was available in the form of the dedicated health care workers at the Rwamwanja Health Center in Uganda.

Florance and her family are refugees from the Democratic Republic of Congo. Civil war had ravaged their country, and people in their community were being killed. They had to flee for their lives.

Thiery was in terrible condition when he arrived at the health center. He was thin and anemic. He needed life-saving care right away.

The medical staff diagnosed him with severe malaria and malnutrition. They gave him antimalarial medication and counseled Florance on how to feed him a healthy, balanced diet. Slowly, he began to recover.

But he continued to have a lingering cough so his mother brought him back to the clinic. Doctors there discovered he also had tuberculosis, and they began the months-long treatment.



Community health workers regularly visited Thiery at home to check on his condition. After a few months, he was noticeably better. He even started playing and returned to school. "I thank Medical Teams because without it my child would have died," she said.

It was your support that made Thiery's recovery possible. You helped empower his mother to provide him with a healthy diet. You helped save his life.

> "I thank Medical Teams because without it my child would have died."

# Volunteers

Every volunteer is critical to the mission of Medical Teams International. Most of our volunteers come from the communities where we serve. In refugee camps, refugees are trained to share health messages and monitor for disease among their neighbors. In rural Guatemala, mothers gain skills to become leaders in their communities, teaching other mothers about prenatal and newborn care. Our goal is to empower locals with health knowledge so people can stay healthy long after we're gone.

International volunteers also have an essential role to play. For example, specially trained volunteers deploy at the beginning of sudden crises to provide extra support in communities that have been devastated. In the U.S., local volunteers give generously of their time to sort and pack medical supplies, provide urgent dental and medical care and to administer COVID-19 vaccines.



Thanks to your compassion, Hoda's sense of purpose was restored.

Hoda is a Syrian refugee. She is originally from Aleppo, a city battered by the ongoing Syrian civil war. Her husband was killed in the conflict, and she and her children had to leave home to find safety in Lebanon.



In the Lebanese refugee settlement, there was safety, but she felt bored and frustrated. There was little opportunity to connect with other people. That's when she met a Medical Teams volunteer and was inspired to help her neighbors.

Because of your kindness, Hoda was trained as a community heath worker. She learned how to monitor her neighbors' health needs, both physical and mental, and refer them for direct care.

She visits four to five fellow refugees every day. She spends time with them, patiently answering their questions and sharing important health messages. Her work gives her new purpose.

"I love helping my neighbors, the smile and prayer I get from the patients—all of it."

Thank you for restoring Hoda's hope and purpose. Thank you for remembering that every person and every life is precious.



"You never know where life will take you just by saying yes."

It's been 21 years since Kathi moved from Salem to Portland to start a new life.

At the time, she was close friends with the (then Northwest) Medical Teams Dental Director, Dr. Jill Schneider. Jill called her one day and asked if she'd be willing to assist two volunteer dentists traveling to serve people in Southeast Asia.

Kathi said yes. She showed up at the airport and flew to Southeast Asia with the two dentists. There, they spent 17 days in Thailand, working with children in makeshift orphanages.

Something was ignited in Kathi after that trip. Less than a year later, she called Medical Teams again, ready to be sent out.

She went to Greece in 2015 to assist with an influx of people fleeing from Syria, Iraq and Afghanistan. "There were refugee camps set up all along the side of the road, and people were lining up. Some of them had never seen a dentist in their life."

Twenty-one years and 15 trips later, Kathi is still volunteering with Medical Teams at our U.S. Mobile Clinics. She started volunteering more regularly on our dental clinic vans in 2012, and now volunteers two to three days each week.

"It's not glamorous work," she said. "But it's very fulfilling. It gives you a sense of purpose."



When COVID hit the U.S., Kathi volunteered to support our COVID testing clinics response in the Pacific Northwest. She still volunteers at least two times per week.

Committed volunteers like Kathi are at the foundation of Medical Teams' work. They give generously of themselves, walking in Jesus' footsteps to make sure that every person they encounter receives the care and attention they need.

> "It's not glamorous work, but it's very fulfilling. It gives you a sense of purpose."

# Corporate & Foundation Partners

#### Partners in Bringing Vaccine Equity

The combined efforts of Providence Health Services, Kaiser Permanente, Regence BlueShield, Regence BlueCross BlueShield of Oregon, and MultiCare are bringing the COVID-19 vaccines to communities that have limited or no access. Together, we are working towards vaccine equity in neighborhoods throughout Oregon and Washington.

Medical Teams is honored to partner with some of the leading names in healthcare to provide vaccination clinics across the Pacific Northwest for underserved communities. "Medical Teams is privileged to serve our neighbors with COVID-19 vaccinations alongside our corporate partners" said Martha Newsome, Medical Teams President and CEO. "We strongly believe that this community-driven approach will help reach and protect many people from the disease who might not otherwise have access to the vaccine."



#### Foundation Partners

**BridgeHead Foundation** Community Foundation for Southwest Washington Cornerstone Trust **Evangelical Covenant Church** Joseph E. Weston Public Foundation at OCF M.J. Murdock Charitable Trust Merle & Ellen Morgan Gift Fund Sanders Family Foundation Seattle King County Dental Foundation Stewardship Foundation Summer Lea Hillman Foundation The Firstenburg Foundation The Ford Family Foundation The Oregon Community Foundation The Reser Family Foundation The Wasily Family Foundation Verdant Health Commission Westwood Endowment Wheeler Foundation William G. Gilmore Foundation

### Corporate Partners

A-dec Inc
Alaska Airlines
Arcora Foundation
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Intel Corporation
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Medline
Microsoft Matching Gifts Program
Monolithic Power Systems
MultiCare Foundation
MultiCare Health System
Nike Foundation Matching Gifts
North Sound Accountable Community of Health
PacificSource Foundation for Health Improvement
Photo Solutions, Inc.
Pro Refrigeration Inc
Providence Global & Domestic Engagement
Providence Health & Services - OR
Providence St. Joseph Health Community Partnership Fund
Reser's Fine Foods Inc
Swedish Health Services

#### Thank You to Our Generous Partners



Christy and Andy Allison

Andy and I attended Field of Dreams more than ten years ago and were immediately hooked. We were drawn to the fact that Medical Teams helps people both domestically and internationally, is efficiently run, and teaches people in different countries to care for themselves and each other.

I started as a volunteer in the Redmond, WA office, scheduling dental van patients and thanking donors - work that I continue today. Our trip to Guatemala with our kids in 2016 changed our family's life. We saw people reflecting a joy for life and kindness to all, regardless of their difficult living conditions and extreme poverty.

It was this experience, combined with Medical Teams' efficiency in helping others, that made us decide to designate Medical Teams as our planned gift recipient. I plan to return to Guatemala, help in Africa, and anywhere else I can, when volunteers are once again allowed to travel. God Bless Medical Teams, for the people they help, near and far.

### Rene Pizzo

#### Rene lives by a simple mission: "I serve Jesus by serving mankind."

When she saw Somali refugees pouring into Kenya in the early 90's, her heart went out to them. Soon after, she began supporting Medical Teams and became an international disaster response volunteer. This led her to decide to include Medical Teams in her estate plans.

"Leaving part of our estate to Medical Teams is one way I can help the response to help those in need after I am gone." As an active volunteer, Rene has seen firsthand the impact donations have on people who are hurting.

"I believe in the work Medical Teams does by helping others get past a current crisis, then empowering them to continue to help others," Rene says.

Rene hopes more people will consider adding Medical Teams in their estate plans. "A planned gift is a simple way to make a difference in other people's lives that goes beyond what we can do during our lifetime."



"I believe in the work Medical Teams does by helping others get past a current crisis, then empowering them to continue to help others."

#### LEAVE A LEGACY OF HOPE AND LOVE

In our broken world, so many people are suffering and in crisis. Natural disasters devastate vulnerable communities. Violence and conflict force millions of people to flee their homes. And in the Pacific Northwest, at-risk populations suffer without access to vital dental care and medical services. As these challenges continue to grow, your planned gift will make a difference for years to come.

Learn more by visiting www.medicalteams.org/plannedgiving

Your Generosity by the Numbers

When you give to Medical Teams, every dollar is maximized to have the greatest possible impact for people who are suffering, both here at home and abroad. Your compassion and generosity enable us to quickly mobilize medical supplies, volunteers and staff to places where the need is great. Thank you for your support.

<b>Operating Reven</b>	ue
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Private Cash Contributions
Public Grants
Gifts-In-Kind
Other Income

2021
\$17,467,581.00
\$21,388,152.00
\$18,836,825.00
\$4,136,039.00

<b>Operating Expense</b>	2021
International Programs	\$43,643,423.00
Domestic Programs	\$9,271,024.00
General and Administration	\$3,760,360.00
Fundraising Communications	\$5,284,663.00

\$61,828,597.00

\$61,959,470.00



Unaudited financial data. Please visit www.medicalteams.org for final, audited information.



#### Liabilities and Net Assets Unrestricted Net Assets Restricted Net Assets Liabilities

\$29,204,292.00 \$9,281,979.00 4,643,504.00

Total Liabilities and Net Assets

\$43,129,775.00

Medical Teams International strives for financial liquidity and reserves to operate in a way which is prudent yet challenges us to serve as many in need as possible. We are blessed by donors like you who allow us to own our medical distribution center outright and increase our impact every year.

## Your Gifts Make an Impact

In daring to love like Jesus, we are committed to serving the sick, the suffering, the forgotten. We do this, in part, by leveraging our resources to reach as many people in crisis as possible. Equipping clinics, empowering communities, healing people – these things are only possible through your boundless generosity. Thank you.

To ensure accountability for your contributions, Medical Teams International is a member of the Better Business Bureau and the Evangelical Council of Financial Accountability.

# Key People

#### **Executive Staff**

Martha Holley Newsome | President & CEO Gayle Rietmulder | Vice President, CFO Joe DiCarlo | Global Ambassador Jon Beighle | Vice President, Global Services Mike Hogan | Vice President, Marketing & Development Roger Sandberg | Vice President, Field Operations Cindy Breilh | Executive Director, U.S. Programs

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