

**MEDICAL
TEAMS™**
International

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2013

ANNUAL REPORT





At Medical Teams International, I have the privilege of seeing how your partnership, our dedicated volunteers, experienced and committed staff and community partners all come together to improve the health and lives of people in need. It's pretty amazing and inspiring to see teamwork in service to the call to demonstrate the love of Christ to the world's most vulnerable.

I hope you'll be amazed and inspired as you read about what our teams have accomplished this year. And I invite you to come alongside our efforts as we work towards a big goal—**expanding the reach and impact of our work to nearly double the number of people we will serve by the year 2020.**

To achieve this goal, we'll continue to draw upon and expand our distinctive, core capabilities you see demonstrated in this annual report ...

WORK

- Mobilizing expert volunteers and staff to **respond to disasters** where needs outstrip capacity to provide care,
- Providing **medical and health services, training and supplies** to the most vulnerable—especially women & children—in the world's most impoverished regions,
- Delivering **dental care** to children and adults in our own communities who can't afford or access services,
- **Engaging others** in partnerships with the mission of MTI that lead to the improved health and realization of God-given potential for those we serve.

There's much to do, but with your support and God's continued blessing on our efforts, I know we will remain a vibrant source of care and hope for the world's most vulnerable people.

Jeff Pinneo | President & CEO



Jeff Pinneo visits with Syrian children in refugee settlement in Lebanon during recent disaster assessment trip.

Thank you

FOR BEING PART
OF OUR **TEAM**—
WE SIMPLY
COULDN'T DO
WHAT WE DO
WITHOUT YOU.

COUNTRIES WE SERVED:

- AFGHANISTAN
- BURUNDI
- CAMBODIA
- CAMEROON
- CRETE
- DR CONGO
- DOMINICAN REPUBLIC
- EL SALVADOR
- ESTONIA
- ETHIOPIA
- GABON
- GREECE
- GUATEMALA
- GUINEA
- HAITI
- HONDURAS
- INDONESIA
- ISRAEL/
WEST BANK/GAZA
- JAMAICA
- JAPAN
- KOSOVO
- LEBANON
- LIBERIA
- MALAWI
- MALI
- MEXICO
- MOLDOVA
- MONGOLIA
- MYANMAR
- NICARAGUA
- NIGER
- NORTH KOREA
- PAKISTAN
- ROMANIA
- SOUTH SUDAN
- SYRIA
- UGANDA
- UNITED STATES
- UZBEKISTAN
- VIETNAM
- ZIMBABWE

Together WE MADE



UNITED STATES | Our Mobile Dental Program provided dental services to more than **18,500** adults and children who couldn't afford or access care.



GUATEMALA | We installed hundreds of ventilated stoves to help reduce respiratory illness—one of the leading causes of death in children in this country.



HAITI | Our Advantage Program helped more than **5,000** people with disabilities receive the physical rehabilitation, prosthetics and support they need to lead independent, healthy lives.

HONDURAS | We provided dental care to more than **1,500** children in rural communities.



A DIFFERENCE ...



LEBANON | We shipped medicines and deployed medical teams to provide urgently needed care to Syrian refugees in 35 settlements.



UZBEKISTAN | We provided medicines, immunizations, health education and cancer screening to help more than **30,000** women.



SOUTH SUDAN | With the highest maternal death rate in the world, we are working to care for mothers in this country by providing medical training, health education and improved emergency response.

UGANDA | We mobilized 18 medical teams and provided emergency resources to care for thousands of Congolese refugees.



CAMBODIA | We trained more than **1,000** people in emergency medical response and equipped 11 hospitals with essential EMS supplies.



INDONESIA | We engaged more than **450** Indonesian volunteers to help provide community-based health education and monitoring programs for malnourished children.





CARE IN THE MIDST OF
CONFLICT
Thanks to you.

"We see Syrian refugee children every day that have started treatment in Syria and then abruptly lost their source of medical care after fleeing conflict at home. These little bodies and souls are especially vulnerable today."

Dr. Paul Neumann, MTI volunteer in Lebanon

WE RESPOND TO DISASTERS
WHERE NEEDS OUTSTRIP THE EMERGENCY
HEALTH CARE CAPACITY OF THE AFFECTED REGIONS.

He lost his arm when the bombs fell near his home in Syria. Buildings crumbled around him and electrical wires fell, electrocuting Mohamed and severing his arm.

His family fled the escalating violence in their homeland—taking only the essentials needed to cross the border from Syria into the safety of Lebanon. In a few short days, this little boy became one of the millions of Syrian refugees who have experienced staggering loss ... loss of their homes, jobs, family, and the assurance of a safe and healthy childhood.

More than 2 million Syrian refugees are now living in border settlements **and more than 1 million of them are children**. Children living in refugee settlements suffer from avoidable diseases such as diarrhea and respiratory infections or vaccine preventable diseases like measles. Many have critical health issues, but aren't able to afford or access care.

Since the crisis in Syria began, Medical Teams International has shipped medicines and medical supplies valued at nearly \$350,000 for distribution to those affected by the conflict. Thanks to you, we continue to send volunteer teams to provide medical care in 35 refugee settlements in Lebanon's Bekaa Valley, and we're preparing to increase our response to meet the overwhelming need.

Thank you for joining our efforts to restore health to children and families whose lives have been torn apart by this ongoing conflict.

WE PROVIDE **MEDICAL AND HEALTH SERVICES**, TRAINING AND SUPPLIES TO THE **MOST VULNERABLE**—ESPECIALLY WOMEN AND CHILDREN IN THE WORLD'S **MOST IMPOVERISHED** REGIONS WHO LACK ACCESS TO LIFE-SUSTAINING MEDICAL CARE.

In the rural communities of Guatemala, thousands of children suffer from malnutrition, preventable diseases and respiratory illness—one of the leading causes of death in children under five. But in Wilma's community, where we've been working for more than two years, she and many children like her are taking big strides towards growing strong and healthy—thanks to you!

Working with the families we serve, our teams have installed ventilated cooking stoves to reduce indoor smoke and the incidence of respiratory infections in children. We've built latrines, improved water systems, and provided education on hygiene and nutrition. And we've empowered community health workers with training and knowledge to better care for the health of their neighbors.

Thanks for making it possible for Wilma and other children in Guatemala to take these important steps towards a healthy life.

"I feel the love of God through the people that have helped my community. I never imagined that there were people with good hearts thinking about us ... this confirms to me that with faith, God touches the hearts of the people. He knows in which moment to send us gifts."

Dona Tomasa Pa, San Juan Chemelco, Guatemala

With your support,
WE'RE PROVIDING A PATH TO HEALTH





WE DELIVER **DENTAL CARE TO LOW-INCOME CHILDREN AND ADULTS** IN OUR DOMESTIC MARKETS WHO LACK ECONOMIC OR GEOGRAPHIC ACCESS TO ESSENTIAL SERVICES.

Larry has had two fillings completed and four teeth pulled. He's got at least two more cavities that will require attention at his next visit, yet there's a smile on his face. And you helped put it there.

Larry is one of the thousands of people who received dental care through our Mobile Dental program. Since 1989, your support has helped provide a dental safety net for children and adults who can't afford or access care.

More than 100 million Americans don't have any dental insurance—more than twice the number who lack medical insurance. And in the past decade, tooth decay and disease has become what the Surgeon General Report called a "silent epidemic." With your help, we're addressing this oral health crisis. This year we mobilized over 1,000 volunteer dentists, hygienists and dental assistants to staff our fleet of 12 mobile clinics, providing care to more than 18,500 people in the U.S.

People like Larry. The economic downturn made dental insurance out of reach for this hard worker and active community member. After enduring months of pain, he's especially grateful for "the Mobile Dental program, the nice people and excellent service." You've given him—and thousands more of our neighbors in need—something to smile about. Thank you!

A REASON TO

SMILE

Thanks to you.

"Thanks to MTI's Mobile Dental program, thousands of kids, uninsured workers and seniors have access to quality dental care. We all benefit when kids can focus on being successful in school and workers don't have to miss work because they're suffering unnecessarily with dental pain."

Kathryn Shields, Director of RealNetworks Foundation

**WE ENGAGE OTHERS IN PARTNERSHIPS
WITH OUR MISSION THAT LEAD TO THE
IMPROVED HEALTH AND REALIZATION OF
GOD-GIVEN POTENTIAL FOR THOSE WE SERVE.**

Thanks FOR BEING ON THE TEAM

Aimee is one of our MVPs. As Program Director for Providence Health International, she has been part of three volunteer work teams this past year.

Providence, a health care organization which includes hospitals, clinics, and health plans, encourages their employees to learn, serve and contribute to improving and promoting global health. With Aimee's coordination, more than 36 Providence staff volunteered their time and skills this year and partnered with us to build and install ventilated stoves to reduce the incidence of respiratory illness in children in Guatemala.

Partnerships like this are crucial to our efforts to improve the health of the world's most vulnerable. By engaging and mobilizing individuals, organizations and businesses to come alongside our mission through volunteerism, donations, sponsorships and support, we were able to care for more than 2.7 million people. And the idea of working in partnership carries over within the communities we serve. Coming alongside in-country government leaders, churches, local health workers and the families we serve and engaging them in our work means our health programs have sustainable, long-term impact.

We're grateful to have Providence, Aimee and her co-workers on our team. And thankful for the more than 2,500 compassionate volunteers from all over the world who put their faith in action this year to make a difference in the health and lives of millions.

"This is a way to share the talents of our people and the material resources we have to benefit people in other parts of the world, but it's also a way for us to become a better organization. Our employees who get involved in this work ... they come back as different people."

Mark Koenig, System Director, International Mission, Providence Health International





PROVIDED **DENTAL SERVICES**
VALUED AT MORE THAN **\$8.7 million**
TO MORE THAN **18,500**
ADULTS AND CHILDREN
WHO CANNOT ACCESS OR AFFORD CARE.

SENT **134** **TEAMS**
TO PROVIDE CARE IN **18** **COUNTRIES**
AND RESPOND TO DISASTERS AND HUMANITARIAN CRISES IN **3** **COUNTRIES**

MOBILIZED **2,509**
VOLUNTEERS
TO HELP THOSE IN NEED

PROVIDED CARE TO MORE THAN **2.7 million** **PEOPLE** IN **41** **COUNTRIES**

With your help, this year we ...

SHIPPED MORE THAN **\$84 million** **MEDICINES AND SUPPLIES** TO **36** **COUNTRIES** TO HELP MORE THAN **2.2 million** **PEOPLE**

DELIVERED **PERSONAL HYGIENE AND MEDICAL ITEMS** TO **60** **SOCIAL SERVICE AGENCIES** IN THE U.S.



Statement of Activity*

FISCAL YEAR JULY 1, 2012–JUNE 30, 2013

Sources of Support	
Gifts in Kind	\$86,615,479
Cash Gifts	\$12,652,247
Foundation Grants	\$1,823,145
Government Grants	\$1,582,449
Service Fees	\$1,265,469
Investment Income	\$276,424
Other Income	\$88,575
Total Income	\$104,303,788
Expenses	
Programs	\$102,163,203
Administration	\$1,693,082
Resource Development	\$2,473,389
Total Expenses	\$106,329,674

Statement of Position

FISCAL YEAR JULY 1, 2012–JUNE 30, 2013

Total Assets	\$24,224,522
Total Liabilities	\$1,183,585
Net Assets	
Unrestricted Net Assets	\$1,375,711
Board Designated Operating Reserve	\$311,900
Held as Inventory	\$10,467,712
Property, Plant & Equipment	\$8,536,719
Temporarily Restricted Projects	\$974,879
Permanently Restricted	\$1,374,016
Total Net Assets	\$23,040,937

You can find our complete financial statements at medicalteams.org/financials

Committed to Good Stewardship

For the fifth consecutive year, Charity Navigator, America's largest and most-recognized charity evaluator has awarded Medical Teams International four stars—its' highest ranking—for our efficient and effective use of funds. Only 4% of charities reviewed have received at least five consecutive 4-star evaluations.



* FY2013 income deficit was funded by prior year designated donations for multi-year programs.

MEDICAL TEAMS™ International

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Linda Ranz | Vice President,
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